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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Warner L. HINES	§	Confirmation No.:	2119
Serial No.:	10/034,719	§	Group Art Unit:	2642
Filed:	12/28/2001	§	Examiner:	Q. H. Nguyen
For:	Multi-Application	§	Docket No.:	200302375-1
	Operations Management	§		
	For Single System	§		
	Environments	§		

**RESPONSE TO OFFICE ACTION DATED AUGUST 25, 2004**

Mail Stop Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Date: November 16, 2004

**AMENDMENT**

Sir:

In response to the Office action of August 25, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims that begins on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.